

Contract and Payment Agreement for Darling Dolphins Childcare

I have read and reviewed the parent handbook and agree to comply with all the rules. I understand the parent handbook and contract are legal binding documents to help everyone follow rules and regulations and layout expectations for our business and the clients enrolled. When I sign the contract and agree to follow the handbook, I agree to all terms and conditions. I understand all rules, routines and expectations are non-negotiable.

For 4 days a week, I agree to pay the \$400, non-refundable enrollment fee, due with the first week's tuition.

For 5 days a week, I agree to pay the \$500, non-refundable enrollment fee, due with the first week's tuition.

This fee covers the last 2 weeks of childcare. I agree to pay the enrollment fee and first week's enrollment payment on the App, by check or cash before my child's start date.

I agree to pay the weekly amount of \$200 for 4 days a week or \$250 for 5 days a week on or before every Friday by 5pm. I understand everything used to run their business is paid for out of pocket including cleaning supplies, curriculum supplies, toys, diapers and wipes, baby proofing, decorations, furniture and outdoor toys and materials.

I agree and understand there will be a \$35 late fee for every late payment. I understand payments made by check are due by 5pm every Friday. I understand payments made on the App are due by 2pm every Friday. I understand they have the right to terminate enrollment for late payment after the second occurrence or continuing to pick my child up late. I understand there is a \$35 returned check fee. If more than one returned check happens, tuition must be paid with cash moving forward.

I agree to not drop off earlier than 7am and pick up no later than 5pm unless alternative arranged hours are discussed with the owner. I understand all diapers and wipes and water are provided. I understand I must provide a

morning snack, lunch and an afternoon snack each day for my child along with any formula, breast milk and whole or 2% milk my child uses.

I agree that in the event my child is sick, or I do not take my child on the days and times they are set to attend, I am still responsible for paying for the days my child is not there, as per the parent handbook states. I understand I am paying for the spot and not attendance. I understand it is very common for children to become sick when starting a new childcare program, but they will start to grow immunity over time. I understand it is very common for children, their families and the teacher to catch illnesses anytime they are in a group setting around other children.

I understand if the daycare must close due to their own illness, families are responsible to pay for those days if paid sick days are available, per the contract; 7 paid sick days per year. This includes Covid sick pay and bereavement; 5 paid covid days and 5 paid bereavement days. They cannot run a successful business without a consistent income.

I understand all federal holidays are paid if they fall on a weekday as well as observed days. (Friday before or Monday after). I understand they will have 7 paid vacation days and 5 paid personal days for trainings and dr. appointments. These days will be included in the yearly calendar and told to parents at the beginning of each year in January. Please have backup care planned for these days. Please be aware they must take care of themselves to take care of others. Rest and relaxation are essential for mental and physical health.

I understand this is a family childcare home and small business and it is licensed. A family also lives here. It is meant to be a second home environment with only one teacher and their family that helps them when possible. They all have the required training, background checks and follow all licensing requirements to provide a safe and loving environment. We are not a center, or a nanny or a babysitter.

I understand this family has animals that are part of their family. They are all updated on their vaccinations and use flea and tick medications and are licensed through Santa Barbara County. They do their best to clean and vacuum frequently, but there will be dog hair in their home. Children can

always say hi to them through the baby gates, but they are not in the same rooms as the children during business hours.

I understand all children are to be here by 9am each day so we can start morning snack and helps ensure that nap time is not disrupted for all children. They also have 2 dogs that need to be let out each morning, so they are not cooped up in the rooms. Children arriving later in the day disrupts their daily routine and nap schedule. It is important to not allow children to nap right until drop off please, so they do not wake up other children in care. Please communicate and we can make temporary exceptions for morning Dr. Appointments though.

I understand children must be in a car seat when in a vehicle at drop off and pickups. Children will not be able to leave the facility with anyone that does not have a car seat for the child. The owner can get in trouble with licensing and as a mandated reporter we are required to report this.

I understand there is a 90-day trial period for each new family. I understand the owners have the right to set healthy boundaries. They have the right to terminate care with 2 weeks' notice or at will if needed, from the program for any inappropriate behaviors outlined in the parent handbook. I understand it is important to use good moral judgment with my words and actions every day, especially in an environment involving young children. This is only for habitual inappropriate behaviors and is not taken lightly. They need families that respect their rules, appreciate them and treat everyone with kindness. We know everyone makes mistakes and poor choices, but it is important to take accountability, apologize and change behaviors. This business has a right to protect the children in their care, their family and their mental well-being without a fear of harassment, cruelty and revenge.

I understand it is very important to maintain confidentiality. It is never okay to talk about other children and their families enrolled in the childcare facility. Families are only responsible for their own child. I understand privacy and safety is very important to this family and any personal information should not be shared online or in person please. Their address should only be shared with authorized pickups and drop offs.

I understand it is mandatory to give a 2 week notice to un-enroll from the program, even if the child does not attend the last two weeks. I understand the Parent Handbook can change and be updated as needed. If changes in tuition and deposits occur, it will only apply to newly enrolled families.

I understand in the event of a Natural Disaster, or State of Emergency and we cannot remain open due to mandatory closure, or it is unsafe to remain open, I am responsible to pay half the weekly rate to keep my spot in the facility.

I understand I will try to schedule appointments for early mornings or afternoons, if possible. Children usually lay down for a nap around 11am and nap until around 12:30 or 1pm. Naps times may change as children get older though. I will bring any updated immunizations to make a copy for the child's file.

I understand potty training will be provided as needed. We will discuss with the parents the child's needs and schedule to work out a daily plan and goals. We will help with potty training but will not fully potty train at our facility. Families need to potty train at home as well. Children need to have no accidents and be dry for at least 2 weeks before wearing underwear to daycare.

I understand vaccines must be up to date. A copy must be in the child's file with new copies made and updated as the child gets more vaccines. This is California state Law. Children will not be allowed to enroll or attend unless a doctor authorized Medical Exemption is given. As of 1/1/2021 Medical Exemptions can only be made through the California Immunization Registry and CAIR-ME website by physicians licensed in California. Personal Belief Exemptions are no longer allowed as of 1/1/2016 via Senate Bill 277.

I understand they will not discriminate based on any religion, sex, sexual-orientation, creed, color, national origin, marital status, or the presence of any sensory, mental, or physical disability. All children's families are represented throughout their curriculum and through things they read, see, do and hear.

I understand all tax documents will be given at the end of year with their EIN number and W10 tax form. They have liability insurance for their facility.

Their license and all education degrees are posted in their facility along with their liability insurance statement and required licensing paperwork they ask us to post.

I understand this teacher is doing her very best everyday to provide a safe and healthy environment for the infants and toddlers and their families. They are human too and make mistakes but will do their best to take responsibility and learn and grow and make appropriate changes. They love their job and feel this is their calling. They worked very hard for almost 7 years to receive a master's degree in education and have taken many required licensing trainings to become a qualified and educated provider.

I understand their first and foremost job is to take care of each child's basic needs and age and stage in their development. This includes diaper changes, rest, health and safety, feeding, nurturing and showing them love and attention. There will be days when children are not feeling themselves or need extra love and we will focus the attention on their care, rather than the curriculum. They create a curriculum based on the child's age, interests, and early childhood education.

I understand families will be informed as soon as possible of any ouch or injury and we will use appropriate first aid care. Please remember when babies are learning to walk, ouches happen more frequently. We have the playroom set up with all soft surfaces for infants and toddlers. Outside play tends to be where most injuries occur but is a necessity for healthy growth and development.

I understand there must be trust in any healthy relationship for it to be healthy and work. It is very important we trust the families coming into our home and business so that they will respect our rules, our family, belongings and home and the children in our care with their words and actions.

I understand this program likes to enroll each little one as a young infant so they can grow up with the same teacher and friends for the first 2 years of their life. Children are in the program from age 6 weeks until they turn 3 years old and are ready to move on to a preschool program. I understand their daily routine and nap times are non-negotiable to provide the best care

as a group. I understand if I feel my child is ready to move on and has outgrown this program I can put in my two weeks' notice.

Signature(s)

Date